

DATA SENSITIVITY, SECURITY & STORAGE ADVICE

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Research Data may contain information of a personal or sensitive nature which must be protected against unwarranted disclosure. Sensitive information may include but is not limited to; health-related data; personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs; financial information; genetic data or biometric data processed solely to identify a human being. Sensitive information may also relate to information which may pose a risk to cultural resources, the environment or animals (such as the location of endangered species) or to national security.

Research Data at Macquarie University can be broadly grouped into three categories depending upon the sensitivity of its information. The categories are: **General**, **Sensitive**, and **Highly Sensitive**.

This schedule outlines:

1. a guide for assessing and classifying data as highly sensitive, sensitive or general
2. appropriate security measures and storage options for active data according to its sensitivity classification

Data sensitivity indicators

Data is generally considered either Sensitive or Highly Sensitive if it contains Identifiable “personal information” or identifiable health information. This includes:

1. '[Information or an opinion] *about an individual whose identity is apparent or can reasonably be ascertained from the information or opinion.*' (PIIPA 1998 section 4.1; HRIPA 2002 section 5.1)
2. See also: '*...information or an opinion, whether true or not, and whether recorded in a material form or not, about an identified individual, or an individual who is reasonably identifiable.*' (Australian Privacy Act 1998).

The type of “personal information” contained in the data will largely help determine if it should be classified as “Highly Sensitive” or “Sensitive”, as follows.

Highly sensitive data

Research Data is considered **highly sensitive** when:

1. it contains the following types of “personal information” (adapted from the Australian Privacy Principles, Privacy Act of 1988, schedule 1; see [APP B.138](#) for more information), is identifiable, and could put someone at risk if made available:
 - racial or ethnic origin
 - political opinions
 - membership of a political association
 - religious beliefs or affiliations

- philosophical beliefs
 - membership of a professional or trade association
 - membership of a trade union
 - sexual orientation or practices
 - criminal record
 - health information about an individual
 - genetic information
 - biometric information
 - financial information
- a. it contains information that is subject to regulatory controls (or poses a risk to national security, refer to Defence Trade Controls Act).

Sensitive data

Data might be considered **sensitive** when:

- It is identifiable and contains personal information / human subject data but does not concern the sensitivity indicators listed above (in section 4.2)
- it does concern a sensitivity indicator listed above and is anonymised but could potentially be re-identified if combined with other, publicly available, data.
- it contains cultural heritage location information or other heritage data where community consent for release is lacking (standards and procedures vary in different countries)
- it contains ecological or environmental data concerning rare, threatened or endangered species
- it contains data governed by IP / commercialisation agreements
- Data where one or more investigators on the project do not consent to its release (agreement should be reached before a project is launched)
- It contains non-work-related contact information, location information, or other information deemed 'private', 'confidential', or 'sensitive' by any MQ policy

This list is not exhaustive; if you think that your data may be sensitive and have queries relating to this checklist contact a Data Officer/Data Steward.

General Data

Data might be classified **general** when it is:

- Publicly available third-party data
- Open data
- It is not sensitive or highly sensitive

Data protection and security practices for management of active data

Security practices must be applied to all data to prevent unauthorized access.

The sensitivity level of the data determines the security practices that must be applied during data management. Researchers are expected to obtain assistance from IT (if needed) to meet the following requirements:

1. The **standard** security practices which should be applied to research data which isn't classed as either sensitive or highly sensitive are:
 - You **must** back up your data (e.g., using OneDrive or AWS's backup mechanisms). All backups **must** be automated.
 - You **should** back up your data to a second storage location (e.g. if you use OneDrive, backup to Cloudstor).
 - You **should** encrypt all personal or work devices from which the data will be accessed.
 - You **should** use the enterprise password manager and ensure unique, strong passwords for all services related to the data. The master password to the manager must be strong.
 - You **should** use two-factor authentication with an authenticator app or hardware token (preferred).
2. **If your data is classed as sensitive the following security practices are expected:**
 - You **must** back up your data to a second storage location. All backups **must** be automated.
 - You **must** encrypt all personal or work devices or drives used store the data locally (including devices synchronised with online storage).
 - You **must** use two-factor authentication with an authenticator app or hardware token (preferred).
 - You **should** use the enterprise password manager and ensure unique, strong passwords for all services related to the data. The master password to the manager must be strong.
3. **If your data is highly sensitive the following security measures must be applied:**
 - You **must** back up your data. All backups **must** be automated.
 - You **must** use only MQ-issued devices and drives to access or locally store the data.
 - You **must** encrypt all devices or drives used to store the data locally (including devices synchronised with online storage).
 - You **must** use two-factor authentication with an authenticator app or hardware token (preferred). Use of two-factor must be required each time the services are accessed.

- You **must** use the enterprise password manager and ensure unique, strong passwords for all services related to the data. The master password to the manager must be strong.

Table 1: Security Requirements according to Data Sensitivity Classification

Security measures	General	Sensitive	Highly sensitive
Automated backup	Must	Must	Must
Backup to secondary storage location	Should	Must	Must
Personal devices can be used	Yes	Yes	No
Devices (MQ or personal) encrypted	Should	Must	Must
Enterprise password manager	Should	Should	Must
Two-factor authentication	Should	Must	Must

Storage of 'active' data

- As long as the appropriate security measures are followed (as in Table 1), the Macquarie University pre-approved storage options data (NOT for Highly Sensitive data) includes: Office365 OneDrive, Cloudstor, and Open Science Framework native storage (if 'Australia' is selected as the project location)
- Custom storage solutions using Australia-based Amazon Web Services or other web services may also be acceptable but will require approval by a Research Data Officer/ Data Steward via a Data Management Plan.
- Bespoke on-site storage devices or other arrangements could be possible with the support of your Faculty IT and will require approval by a Research Data Officer/Data Steward via a Data Management Plan.
- For highly sensitive data, contact your Data Steward or a Research Data Officer. Highly sensitive data will require client-side encryption or a bespoke storage solution arranged by your Faculty IT group (for example, OneDrive can be configured for this purpose).

Table 2: Storage Options according to Data Sensitivity Classification

Storage options	General	Sensitive	Highly sensitive
Macquarie SharePoint	Preferred	Preferred	Yes (properly configured)
Macquarie OneDrive	Preferred	Preferred	No
Cloudstor	Preferred	Preferred	No
Open Science Framework native storage	Yes	Yes (if Australian data location specified on project creation)	No
Commercial cloud (if locally supported and AU storage location)	Yes	Yes (if data Australian data location specified)	Yes (properly configured)
Peak Facility (NCI, Pawsey)	Yes	Yes	TBC
On-premise (bespoke) (If institutionally approved)	Yes	Yes	Yes